

Access Contract and Optional Benefit Values

- 1 Go to www.PrudentialAnnuities.com.
- 2 Under **My Account** on the navigation bar, select **My Annuity** then **Service Online**.
- 3 Follow the on-screen instructions to login to **Service Online**.
- 4 Select **Inquiries**, then **Contract Value** from the main (orange) navigation bar.
- 5 Select a search option and click **Go**. *Note: Click the "Use my last search" link to automatically prefill your selection from your previous search.*
- 6 To view the details of a contract as of the last business day simply click on the contract number. To view multiple contracts, place a check in the box next to the contracts you wish to view, then click **Continue**.
- 7 To view historical information simply enter the date in the change date field on the **Contract Details** page and click **Go**.
- 8 If the contract is participating in any optional benefits they will be displayed on the **Contract Details** page. To view the details of an optional living benefit, simply click on the benefit name.

HOW TO CREATE A USERNAME AND PASSWORD

- A. Click Register on the Login page
- B. Enter your:
 1. Social Security number (no dashes or spaces)
 2. Date of birth (mmddyyyy)
 3. Contract Number
 4. A security challenge question
 5. Your answer
 6. Username* (6-15 alphanumeric characters)
 7. Password* (6-10 alphanumeric characters)
 8. Retype your Password to confirm
- C. Click Submit
- D. Below the confirmation message, click Continue to go to the Login page
- E. Enter your Username and Password, click Login

* Usernames and Passwords may only contain letters and numbers, which cannot be repeated consecutively and are case-sensitive.

For your protection, always remember to click "**Log Out**" (located at the top right of every page) before exiting Service Online.

For more information on our Internet site, please contact our E-Service Team at 1-800-293-4076

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