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- **Statements**: detail your contract activity during the calendar period.
- **Transaction Confirmations**: detail each transaction affecting your contracts, such as additional purchase payments, transfers, exchanges or withdrawals.
- **Standard Regulatory Documents**: product and fund prospectuses, semi-annual and annual reports, proxies and other regulatory notices.
- **Contract Documents**: the contract that is provided at issuance for annuity and life policies.
- **Other Correspondence**: miscellaneous letters.
- The availability of certain e-Documents may be subject to change. Prudential will notify you regarding changes to the types of documents being offered, provided we have a valid email address. Presently, annuity transaction confirmations and statements are available online. You will receive an email each time a document is available for your viewing.

HOW TO CREATE A USERNAME AND PASSWORD

A. Click Register on the Login page
B. Enter your:
1. Social Security number (no dashes or spaces)
2. Date of birth (mmddyyyy)
3. Contract Number
4. A security challenge question
5. Your answer
6. Username* (6-15 alphanumeric characters)
7. Password* (6-10 alphanumeric characters)
8. Retype your Password to confirm
C. Click Submit
D. Below the confirmation message, click Continue to go to the Login page
E. Enter your Username and Password, click Login

* Usernames and Passwords may only contain letters and numbers, which cannot be repeated consecutively and are case-sensitive.

1. Go to **www.PrudentialAnnuities.com**.
2. Under **My Account** on the navigation bar, select **My Annuity** then **Service Online**.
3. Follow the on-screen instructions to login to **Service Online**.
4. Select **Documents** from the main (orange) navigation bar.
5. To Subscribe to all documents, place a check in the **All Types of Documents** box. If you like to view a specific type of document, place a check in the document's corresponding box.
6. Enter your e-mail address in the space provided and click **Continue**.
7. Review the **e-Documents Agreement** and if you agree to the terms, click **I Agree**.
8. To access your documents, click **Search e-Documents**.
9. Select at least one of the available search options on the screen, then click **Search e-Documents**.
10. Place a check in the box(es) that correspond with the contract(s) you would like to access. Then click **View e-Documents** to view the Adobe pdf or click **Download** to save the document(s) on your computer.
    - You must have Adobe ® Acrobat ® Reader ® installed on your computer to view your documents.

For your protection, always remember to click "**Log Out**" (located at the top right of every page) before exiting Service Online.

For more information on our Internet site, please contact our E-Service Team at 1-800-293-4076

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